

Fidelity Crypto® complaints & disclosures

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The Fidelity Crypto® background pattern indicates when you're interacting with account or market information offered by Fidelity Digital AssetsSM.

Cryptocurrency complaint notices

1. **New York** If you are a client in New York and have a complaint, first call Fidelity Customer Service at 1-800-343-3548. If you still have an unresolved complaint, please direct it to the New York State Department of Financial Services at 1-800-342-3736 or

a. Online: go to www.dfs.ny.gov and use the New York State Department of Financial Services Consumer Complaint Portal to file a complaint with FDS.

b. By mail: New York State Department of Financial Services Attn: Consumer Assistance Unit One Commerce Plaza Albany, NY 12257

2. **Texas** If you are a client in Texas and have a complaint, first call Fidelity Customer Service at 1- 800-343-3548. If you still have an unresolved complaint regarding the company's money transmission activity, please direct your complaint to: Texas Department of Banking at 1-877- 276-5554 (toll free), or

a. Online: go to www.dob.texas.gov.

b. By mail: Texas Department of Banking 2601 North Lamar Boulevard Austin, Texas 78705

Market data disclosure

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Coin offering methodology

As a New York State Department of Financial Services regulated entity, Fidelity Digital Asset Services, LLC must comply with certain requirements prior to offering new coins. Fidelity Digital Asset Services, LLC currently offers coins drawn from the New York State Department of Financial Services Greenlist.

Fee disclosure

Fidelity Digital AssetsSM charges a spread of 1% on the execution price of buy and sell transactions. A spread is the difference between your execution price and the price at which Fidelity Digital AssetsSM buys or sells digital assets to fill your order.

If you have an account through Fidelity Crypto[®] for Wealth Managers, please see your customer agreement for the applicable spread and contact your adviser or intermediary for details on other fees that apply to your Fidelity Crypto[®] for Wealth Managers account.

Fees are subject to change.

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